

FAQ's About Fencing

My fence needs replacing – how long would this take?

Due to the high demand for new fencing at households, the average waiting time is approximately 12 months. Although this can vary depending on a number of circumstances.

My fence is dangerous and 12 months is too long to wait. What can I do?

It's your responsibility for the wellbeing of adults, children and pets in the garden; Havebury would not be liable for any injury caused by fencing issues. If you consider the fence to be 'dangerous', please report it and one of our technicians will inspect the fence within the first four weeks to see if any temporary repairs can be made. We will also offer to remove the fence - but the fence may still not be replaced within 12 months.

What will my new fence look like?

Regardless of what your previous fence used to be or who installed it, Havebury does not replace fences on a like for like basis. We will install 6ft timber fencing to public boundaries only, or a 3ft chain link with a 6ft privacy panel will be installed to dividing boundaries. Havebury no longer offer the facility to pay to upgrade the fencing.

What happens if there is a dividing boundary?

If a dividing boundary is shared, Havebury cannot enforce a homeowner to contribute. Any fence which is jointly owned by Havebury and the owner (private), neither one of us can repair or replace it without the consent of the other and if one party doesn't wish to repair or replace the fence, there is nothing the other party can do to force the issue. This may not be what you would expect where there is a party fence but this is the legal advice from our solicitors.

Will I be charged for my new fence?

If the repair/replacement of the fence is made due to deliberate damage, the relative party will be expected to pay for the works via a recharge.

Is the same fencing policy applied to everyone?

Yes - Our new and updated fencing policy applies to all tenants, irrelevant of age, gender, marital status, religion or income.

Am I able to carry out fencing works myself?

Yes - Although you will need to apply for permission from Havebury Housing Partnership before starting any works.

