



**Havebury**  
Housing Partnership

# Report nuisance noise around the clock with The Noise App

As a Havebury tenant, you can now let us know about any noise or anti-social behaviour you experience via **The Noise App**.

This **FREE** tool is available to anyone with a smartphone or tablet and can be used 24 hours a day, seven days a week.



## How does it work?

Download the app from [www.thenoiseapp.com](http://www.thenoiseapp.com) or search for The Noise App on your device at Google Play or the Apple App Store. The app is free. Once downloaded, set up your account and choose Havebury Housing Partnership as your service provider.

When there is an incident of nuisance noise or anti-social behaviour to report, simply log into the app and follow instructions to make a recording of the disturbance. You can record up to 30 seconds.

Then, complete a short form to submit your recording to us. We will then respond to your complaint in due course.

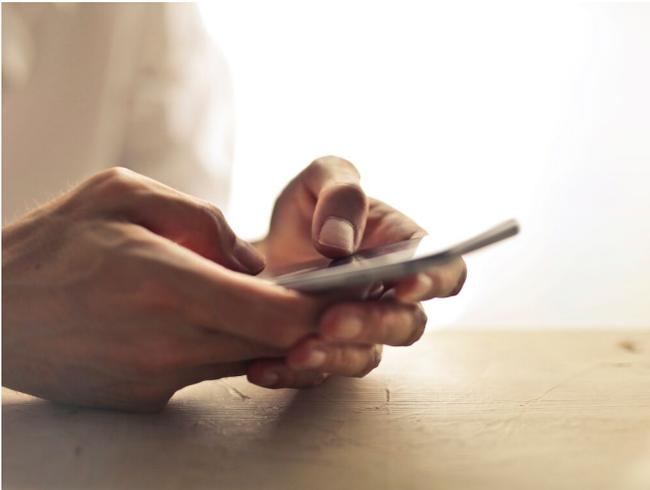
**For more information, call 0300 3300 900  
or email [office@havebury.com](mailto:office@havebury.com).**



# The Noise App: A user guide

## 1.Download

Search for The Noise App on the Apple App Store or Google Play. Please note that the app is currently unavailable on Windows devices.



## 4 Confirmation

When you are happy with the information you have given, press the Send Report button. You'll then receive a confirmation message saying that your entry will be referred to Havebury. One of our team will then be in touch in due course.

## 2.Register

Once downloaded, you can create your account. Fill in the required details and select Havebury Housing Partnership as your service provider. Once the account has been created, you will receive an email asking you to confirm your account.

## 3.Submit

After logging in, start recording the offending noise by holding the circular microphone icon at the bottom right hand of the screen. You can record up to 30 seconds. Once the recording is complete, you will then be asked to provide more general information including the source, location and intensity of the noise.

**For more information, call 0300 3300 900  
or email [office@havebury.com](mailto:office@havebury.com).**