



QUALITY QUESTION SUMMARY

ELECTRICAL INSPECTION & REWIRING CONTRACT [2021-2024]

This contract will be awarded on the basis of the most economically advantageous offer based on 60% Quality and 40% Cost.

Question	Subject	Score
1	<p>Within the Contract it states that all certificates must be completed Electronically in a PDF format and sent to the CA within 7 working days. What processes and systems do you have in place to ensure this can be delivered?</p> <p>Please provide examples of how this will be delivered.</p>	30
2	<p>With a requirement to complete c.1500 (1000 Lot 1, and 500 Lot 2) Periodic Electrical Tests and Inspections each year for the next three years, strong programme management will be a clear requirement of the successful Contractors. Whilst we accept circumstances can change on a daily basis, Havebury are looking for examples of how this contract will be structured and delivered, and for real-time information (regarding appointments and certification) to be supplied to Havebury separate from any invoice/financial process.</p> <p>Havebury are looking for evidence of how and with what resources and systems (both person and other) you will coordinate the delivery of tests and remedial works whilst referencing:</p> <ul style="list-style-type: none"> a) How the programme will be coordinated annually and updated daily. Provide copies of processes and systems to be deployed in this project. b) How information will be supplied to Havebury; in what format, to what frequency whilst ensuring data protection requirements are observed. c) Challenging or 'No-access' by tenants. d) Priority to delivery 'first time fix'. e) Variation and approvals process associated with repairs. f) Checking and validating certificates. 	30

3	<p>Havebury remain committed to ensuring and assuring the highest level of tenant safety.</p> <p>Where it is not possible to complete remedial works on the initial visit (C2 failures) the minimum requirement is a follow-on return visit within 15 working days to complete any works and provide a satisfactory outcome.</p> <p>With examples, please demonstrate how, and with what resources you will exceed this minimum level of service delivery, identifying any specific (administrative, technical or other) requirements this will place upon Havebury in the management of this contract.</p>	20
4	<p>What processes will you put in place both internally and externally to ensure the quality and H&S standards in the Specification are reached by your Electricians?</p> <p>Please include, for example, details of auditing, Risk Assessments, Method Statements etc.</p>	20
5	<p>What are your auditing processes to ensure staff or sub-contractor comply with BS7671 and UKAS registration?</p> <p>Please provide details and examples of compliance and audit processes.</p>	20
6	<p>Please indicate your time-allowance for carrying out an EICR (involving no remedial works) as outlined in the Specification for the two property architypes below whilst also ensuring that the highest possible standards and quality of service is delivered to maintain the safety and well-being of our tenants.</p> <p style="text-align: center;">1-Bed Property 3-Bed Property</p>	10
7	<p>Sustainability</p> <p>Please explain your approach to the conserving of resources to reduce environmental pollution and improve sustainability when delivering the services specific to the contract in such areas as:</p> <ul style="list-style-type: none"> • Transportation/Logistics • Single-use plastics, packaging, recycling • Energy consumption • Commitment to reducing carbon footprint • Designing out waste or waste disposal 	10
8	<p>Social Value Act 2012 and Equality Act 2010</p> <p>Havebury aims to increase the quality of life and life-chances of those living within our area of operation. Using national data produced by the Government Havebury has certain estates and areas classified as falling within 20-30% of the most deprived in the</p>	30

	<p>country due to unemployment, relatively low levels of income, education, or skills.</p> <p>Please explain how you would deliver Social Value into the contract embracing any of these areas:</p> <ul style="list-style-type: none"> • Removing barriers between people and jobs in order that ambitions can be realised • Advance equality of opportunity between different demographic groups • Improve the environment within our communities <p>Provide social initiatives to local communities</p>	
9	<p>Modern Slavery Act 2015</p> <p>Do you currently have processes to ensure that human trafficking and slavery do not exist in your entire supply chain network or within your organisation, and how do you audit this?</p> <p>Please provide examples.</p>	10
	Total Marks	180