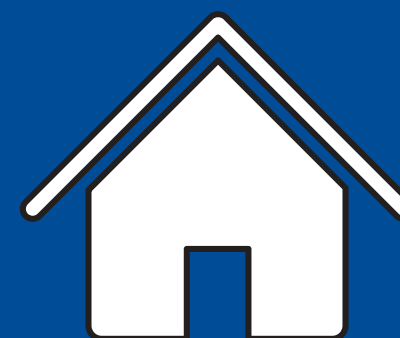




**150 new ASB
cases reported**



**Average time to re-let
empty property 48
days**

**100% of properties with a gas
certificate**



**Average Tenant
arrears £134
Average UC arrears
£300.00**



**Percentage of
repair
appointments
kept-93%**



**Average time
to complete
repairs
10.9 Days**



**Overall
satisfaction 93 %
Satisfaction with repairs
and maintenance 86 %**