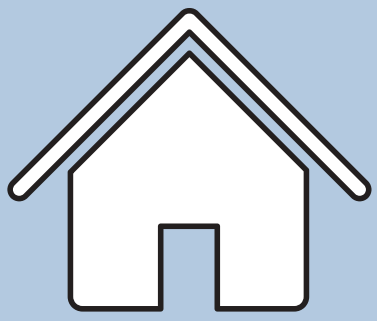


**104 new ASB
cases reported**



**140 VOID
PROPERTIES
LET**



**99.96% of properties
with a gas certificate**



**Current tenant arrears
£993,962
Average UC arrears £302
Average arrears of non UC Tenants
£93**



**Overall
satisfaction 93 %
Satisfaction with repairs and
maintenance 85 %**

**PERCENTAGE OF
REPAIR
APPOINTMENTS
KEPT-97%**



**8353
Repairs
completed**