



## Your fencing questions answered

If your question hasn't been answered, contact [fencing@havebury.com](mailto:fencing@havebury.com)

### My fencing needs replacing. How long will this take?

Due to high demand, the average waiting time is approximately 12 months. However, this can vary depending on the circumstances.

### My fencing is dangerous, and 12 months is too long to wait. What can I do?

The well-being of adults, children, and pets in your garden is your responsibility. If you consider the fence to be dangerous, please report this to our Repairs team. One of our technicians will inspect the fence and advise whether we can make temporary repairs. We will also offer to remove the fence, but please note that we still may not replace the fence within 12 months.

### Will you fix my current fence, or will I get a new one?

If the repairs are minor and we can fix your current fence, we will. If it can't be salvaged, we'll have to remove it and put up a new fence.

### What will my new fence look like?

Public boundaries - we will put up a 6ft timber fence.

Dividing boundaries - we will put up a 3ft chain link with a 6ft privacy panel.



Dividing boundary  
Chain link fence



Dividing boundary  
Timber privacy panel



Public boundary  
Timber fence

### What happens if the fence is shared?

Unfortunately, if the dividing boundary is shared, we cannot enforce a homeowner to contribute. If we jointly own the fence with a neighbour, we cannot repair or replace it without their permission. Likewise, they cannot repair or replace it without ours.

### Is the fencing standard the same for everyone?

Yes, it applies to all residents.

### Can I install a new fence myself?

Yes, although you will need to apply for permission. You can do this by typing 'permission' into the search bar on our website - [www.havebury.com](http://www.havebury.com).

