



## E-bikes and e-scooters

E-bikes and e-scooters have recently become a popular form of transport for many. Although there are many environmental benefits, it's important that they are used, charged and stored safely.

We've put together some safety advice we hope you find useful.

- Batteries can be a fire risk if they're overcharged, short-circuited or damaged. It's important you check them regularly for damage and only charge them for the recommended time stated in the manufacturer's guide.
- Never leave your e-bike or e-scooter on charge unattended, and do not put them on charge while you are asleep.
- Unplug the charger once it has finished charging.
- Never block fire escape routes with an e-bike or e-scooter.
- Never tamper with the battery, and always follow the manufacturer's guide.
- Ensure the battery and charger meet UK safety standards, and always use the correct charger.
- Never cover the charger, as this could lead to it overheating or setting on fire.
- Be wary of DIY kits bought online to convert a standard bike into an e-bike.



## Contact us



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## Fire safety in and around your home



## Did you know...

90 people die each year because the battery in their smoke alarm was flat or missing.

Smoke alarms are the easiest way to keep you and your family safe in case of a fire.

- Make checking your smoke alarm part of your regular household routine.
- Test it by pressing the button until the alarm sounds. If it doesn't sound, you need to replace the battery.
- If your smoke alarm starts to beep on a regular basis, report this to our Repairs team, and we will arrange to replace your detector.
- Do you have a ten-year alarm? Our contractors will look to replace these for you at the end of the ten-year period.
- Our estate rangers test smoke alarms in communal areas regularly.



## Find out more

We've added some more information to our website.

Just scan the QR code below or visit [www.havebury.com/your-safety](http://www.havebury.com/your-safety)



### Can you use the cupboards in your communal area?

#### Meter cupboard

Only non-combustible items, for example, small quantities of cleaning items, should be stored in this cupboard. **You should not use this area for storing cardboard, paint or newspapers - anything that could add fuel to a fire.**

#### Electricity cupboard

Do not store **anything** in this cupboard.

#### Cleaning/storage cupboard

You can use this cupboard if it's no longer required and you have our permission. If we have agreed to you using this, please only store small amounts of non-combustible things like cleaning items. **You should not use this area for storing cardboard, paint or newspapers - anything that could add fuel to a fire.**

## Top tips for reducing the risk of fire in your home

- Take pans off the heat or turn them down if you need to leave the kitchen while cooking.
- Never leave children in a kitchen cooking unattended – ideally, always stay in the kitchen, especially if you're cooking with fat.
- Keep matches and saucepan handles out of the reach of children.
- Keep tea towels and cloths away from the cooker and hob.
- Keep electrical appliances clean and in good working order to prevent them from triggering a fire.
- Use one plug per socket. If you are using an extension cable, try not to overload it.
- Keep heaters clear from curtains and furniture, and never use them for drying clothes.
- Stub cigarettes out properly and dispose of them carefully.
- Put candles in a holder and keep them away from things that may burn – never leave them burning when you're not in the room.
- If your clothes catch fire, remember to stop, drop and roll.
- Many fires start at night – do some checks before you go to bed.
- Make checking your smoke alarm part of your regular household routine.
- If there is a fire, know your escape route.

If you need a copy of this leaflet in a different format or language, please send an email to [communications@havebury.com](mailto:communications@havebury.com) or give us a call on 0300 3300 900, entering extension number 7324 when prompted.